

Homefront

EMPLOYEE-OWNED
HBMcCLURE
A DIVISION OF HB GLOBAL, LLC

FALL 2019

WE RECOMMEND. YOU DECIDE.™

FALL HOME MAINTENANCE TIPS

Fall is the perfect time to take care of basic maintenance around your home to ensure your comfort throughout the coming winter months. Here is a list of tasks that we recommend to get you ready for the season.

1. Clear away leaves or debris from your outdoor HVAC unit and trim back shrubberies or trees that may be encroaching. This will enable the unit to run more efficiently and allow a technician to access it for service.
2. Clean leaves out of gutters to prevent blockage and leaks along the gutter line. This also helps prevent ice buildup once winter arrives.
3. Change or clean the filter on your furnace. A clean filter will help reduce the amount of dust, pet dander, and other airborne particles that circulate throughout your home. It will also help your system run more efficiently.
4. If you have a Gold Shield preventive maintenance plan for your HVAC system, make sure to schedule your annual tune-up, so you know your system is ready for the heating season. If you don't have a Gold Shield plan, enrollment is easy. Just call an HB McClure home comfort advisor.



CO-OWNER SPOTLIGHT

STEPHEN STRAINING

Stephen Straining is an HVAC residential service technician who loves finding solutions to his clients' problems and keeping his clients comfortable. Stephen grew up with family members in the field, and he decided to join them in the profession about four years ago. Stephen has been part of the HB McClure team for a year and a half.

When asked what he would like his customers to know about him, Stephen said, "I truly care about our customers and their comfort. I believe that being honest and upfront is the best way to achieve that." When he's not on the job, Stephen enjoys spending time with his wife and three children and playing guitar.



A LETTER FROM MANAGEMENT



Since 1914, clients like you have trusted HB McClure to provide the best service and equipment, and we're constantly working to make every experience with us easy and efficient. You can rest

assured that you're always getting our best recommendations, so you can make informed decisions about your home comfort needs.

Here are just a few of the ways we're continuously working to better serve you.

Convenient Contact Options

- Request an appointment online at hbmccclure.com.
- Call anytime, even after hours, to speak to a friendly customer service representative.
- Use our online chat to get in touch with our team.
- Enjoy our no-hassle scheduling.

Prompt, Courteous Service Calls

- Fully equipped residential service repair technicians are in your neighborhood.
- Most calls are repaired or resolved on the first visit.
- Technicians are respectful of your time and arrive within the two-hour appointment window.
- Staff keeps you informed of any schedule changes.

System Installations

- Quote requests for system replacements are delivered quickly.
- Comfort consultants provide recommendations and pricing during the initial appointment.
- Your installation date is promptly scheduled.
- Most system replacements are installed in one day.

For over 100 years we've been building lasting relationships in the communities we serve, and we're looking forward to 100 more.

Thank you for your loyal patronage.

Warmly,
Jim Saussaman

DUCTLESS MINI SPLITS: NO DUCTWORK. NO PROBLEM.

When homeowners think of traditional heating and cooling options, the short list usually comprises heat pumps and electric, gas, and oil furnaces. But what choice do you have when you don't have ductwork?

The answer is a ductless mini split.

A ductless mini split, or simply "mini split," is a heating and cooling solution for areas in which ductwork is unavailable. A mini split is a small wall-, ceiling-, or floor-mounted unit that operates like an air-sourced heat pump but on a smaller scale. Each unit is dedicated to a single room or space, and multiple indoor units can be connected to a single outdoor unit.

Mini splits are an effective choice when adding ducting is undesirable or when a renovation expands the living space beyond the capacity of the home's main HVAC system. Mini splits are also useful for rooms over the garage or areas that are only used intermittently.



To find out if a mini split is right for your heating and cooling needs, talk to an HB McClure home comfort advisor.

PROTECT YOUR FAMILY WITH A CARBON MONOXIDE DETECTOR



Carbon monoxide (CO) is a colorless, odorless, poisonous gas that is associated with fuel-burning appliances such as furnaces, stoves, water heaters, fireplaces, and generators. When these appliances are poorly installed, improperly used, or incorrectly ventilated, they can cause CO to build up in your home.

CO detectors are designed to alert you if CO reaches dangerous levels, and some CO detectors are more sensitive than others.

HB McClure recommends a National Safety Institute (NSI) 3000 Professional Grade Low Level CO Monitor, which is designed to detect CO levels as low as 5 parts per million (ppm) and sounds an alarm at 15 ppm. (Compare to the typical 50 to 70 ppm of retail CO detectors.) The NSI 3000's greater sensitivity helps protect infants, children, the elderly, and highly sensitive or ill people that may be affected at lower levels of CO than healthy adults.

Every home with a fireplace or fossil fuel burning system should have a certified CO detector. If you have sensitive family members in your home, we strongly recommend the added protection of an NSI 3000 Low Level CO Monitor. Your trusted advisor at HB McClure can help you understand how the CO detector works and select the best place in your home for installation.

For more information about CO detectors and other home safety devices, call us at 717-232-4328.



AIR PURIFIER CAN HELP EASE FALL ALLERGIES



If you suffer from fall allergies, you may want to consider a professional duct cleaning and adding a whole-house air purifier to your home's HVAC system.

A Field Controls Duo air purifier from HB McClure installs directly into your HVAC system and uses powerful ultraviolet light to kill bacteria, viruses, mold, and fungi. It also includes a photo-reactive oxidation process to transform odors and volatile organic compounds (VOCs) into harmless, odorless water vapor and carbon dioxide.

Air purification systems are ideal for homes with members who have allergies and asthma or who are concerned about germs or are sensitive to odors.

To learn more about air purification and other options for improving your indoor air quality, contact HB McClure at 717-232-4328 or visit hbmccclure.com.



SAFEGUARD YOUR HOME FROM WATER LEAKS

From faucets and toilets to washing machines and hot water heaters, water leaks can occur in a number of places around your home.

One safety device that can help prevent disaster and put your mind at ease is Flood Stop. Flood Stop is a simple valve that can be installed on every appliance that uses water. Flood Stop valves prevent leaks and flooding by detecting the water leak as soon as it starts and shutting off the water supply.

If you are away from home for business or travel or you have a vacation home that is only used periodically, adding these valves is a great way to get added peace of mind. You can also check with your insurance provider to see if they offer a discount on your homeowner's policy when you add a leak detection device.

To learn more about Flood Stop and other water leak detection and prevention devices, call the expert plumbers at HB McClure.



GOLD SHIELD PROTECTION: HVAC, PLUMBING, & ELECTRICAL

The HVAC, plumbing, and electrical systems in your home directly affect your safety and comfort. With a Gold Shield Comfort Agreement, you can help ensure these systems operate safely and efficiently with annual inspections and preventive maintenance.

The routine service provided by a Gold Shield plan can save you money by addressing small issues before they become big, costly problems. HB McClure has Gold Shield plans for HVAC equipment, plumbing systems, and electrical, so you can have peace of mind for every part of your home.

To enroll in a Gold Shield plan, call us at 717-232-4328 or visit hbmccclure.com.

HB CARES



This fall our residential service technicians will once again be swapping their shoe covers from blue to pink to promote breast cancer awareness and support the Feel Your Boobies® Foundation.

Feel Your Boobies is a non-profit breast cancer organization that promotes proactive breast health to young women through strategic education and outreach programs.

For every residential service call we run and every installation completed, HB McClure will donate \$1 to Feel Your Boobies, and we are committing to a minimum \$2,500 donation.

Please assist us in supporting this worthwhile cause by making a contribution.

www.feelyourboobies.com/donate



SIGN UP NOW FOR AUTOMATIC FUEL OIL AND PROPANE DELIVERY

If your home uses fuel oil or propane, now is the time to sign up for an automatic delivery plan.

Automatic delivery takes the worry out of winter with timely deliveries that ensure your tank is always full. We also

have a variety of payment plan options that can provide predictable monthly payments and help you manage your budget.

To sign up for automatic delivery, call 717-232-4328.

To see our payment plan options, visit hbmccclure.com.



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www.hbmccclure.com

Harrisburg 717-232-4328

Carlisle 717-243-9011

Hershey 717-534-2661

Lancaster 717-285-2228

York 717-845-4328

GREAT SAVINGS FROM HB McCLURE

SAVE UP TO \$2,400 ON A LENNOX® HOME COMFORT SYSTEM*

*Maximum rebate amount includes a max Lennox rebate of \$1,600, max PPL rebate of \$300, and max UGI rebate of \$500. Some restrictions apply. Qualifying system must be installed by 11/29/19. Financing available for those who qualify. Many plans available. Call for details.



\$50 OFF DUCT CLEANING*

*Valid only for residential customers in the HB McClure service area. May not be combined with other offers. Offer expires 11/29/19. Call for details.



\$20 OFF CO MONITOR*



*Valid only for residential customers in the HB McClure service area. May not be combined with other offers. Offer expires 11/29/19. Call for details.

\$75 OFF WATER HEATER WITH FLOOD STOP*

*Valid only for residential customers in the HB McClure service area. May not be combined with other offers. Offer expires 11/29/19. Call for details.



WE'RE ALWAYS HIRING!

The employee-owners of HB McClure are always looking to add more great people to our team. If you or someone you know is interested in a career with our growing company, apply online at hbmccclure.com or contact Human Resources at **717-232-4328**.

ALL THE SERVICES YOU NEED

Heating & Cooling • Plumbing • Electrical • Fuel Oil & Propane Delivery