

A Letter from the Management Team

Keeping you safe and warm

Thank you for your continued business with HB McClure! As kids go back to school and families relish the remaining days of summer, we anticipate the cool crisp feeling of fall to soon whip through the air.

Here at HB McClure we're prepared to continue to keep your family comfortable this year, no matter what Old Man Winter has in-store! We remain prepared to keep your tank filled with fuel, your system operating at peak efficiency, and being there if a problem arises so we can fix the issue as quickly as possible.

In this newsletter we share tips to get you ready for the heating season, help you avoid fires or unnecessary service calls. We offer ways to save money through filling your fuel tank now, installing a water treatment system, or taking advantage of our money-saving coupons.

We will continue to strive to be the company you can trust to keep your family comfortable this winter, and many years to come.

We receive many compliments about the work our employee-owners perform. We appreciate your loyal support and for voting us to receive these accolades this year.

- Simply the Best - Harrisburg Magazine
- Best of Harrisburg - Susquehanna Style
- Super Service Award- Angie's List
- 50 fastest growing companies - CPBJ

Thank you for your business. We warmly wish you a wonderful fall,

Bob McClure and Bob Whalen



Robert McClure and Bob Whalen

You Won't Be Left Out in the Cold!

Whether you heat your home with propane or heating oil, or just use the fuels as a secondary or specialty use source, we provide a variety of delivery and flexible payment options for you.



As the leading provider of consumer propane and heating oil services in Central PA, we provide:

- Courteous, prompt service from a locally-owned company that keeps its commitments
- Competitive fuel costs with no hidden delivery charges
- Discounts with tanks and Smart Pay EFT (electronic fund transfer) payments
- Senior citizen discounts
- Price protection programs
- Money saving Gold Shield preventative maintenance service agreements
- 24/7 emergency heating, air conditioning, plumbing, and electrical service

Visit our blog to learn more:
<http://hbmccclure.com/choose-fuel-oil-delivery-service-company-wont-leave-cold/>

**For more information,
Call: 717-232-4328 today**

Fall Home Preparation Checklist

Autumn is the best time to prepare for the coming winter. Stay on track with this handy checklist.

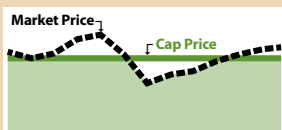


☐ Keep It Clean!

Clogged filters cause your system to work harder and use more energy. The simple DIY task of replacing filters monthly will help your equipment run more efficiently and last longer.

☐ Lock-In Low Fuel Prices

Cap your oil or propane price for the year at these historically low rates. Spread out payments by adding a budget plan for the year to manage costs too.



☐ Heater Tune-up

It's simple, a well tuned furnace runs more efficiently, burns fuel more thoroughly and saves money.



**A pre-winter must-do.
Call today to schedule.
717-232-4328**

☐ De-clutter the Gutters!

Keep the gutters clear of leaves and clutter. Backed up water can freeze in cold weather causing splits and cracking damage to the gutters.



☐ Parting Gift

If you sell your house, remember to refer the new homeowners to HB McClure. You'll get a \$75 Visa Gift Card if they become a new HB McClure customer!

<http://hbmccclure.com/wp-content/uploads/HB-McClure-Customer-Referral-Form.pdf>



Gold Shield Service Plan

It's always better to be prepared. HVAC equipment is a big investment and if it fails it usually is at the worst possible time. Be ready for new system replacements and costly repairs with an HB McClure Comfort Agreement.

An HB McClure Comfort Agreement provides the preventive maintenance you need for peace of mind. Because when your system is working at its full potential, you get the added bonus of reduced energy costs.

Our Comfort Agreements usually cover more than plans from other area service providers, and you'll find our plans to be affordable, flexible, and comprehensive. Find out how routine preventive maintenance can help you avoid costly repairs and save you money on your utility bills.



We Have You Covered on All Your Heating, Cooling, Plumbing and Electrical Systems

Comfort Agreement Benefits:

- ❖ **Reduce energy consumption with scheduled maintenance.** Proper adjustments and tune ups can reduce operating costs up to 20%.
- ❖ **Extend the life of your equipment and reduce the likelihood of emergency calls.** Correct minor problems before they become major ones.
- ❖ **Priority service.**
- ❖ **Service Fees.** Reduced service fees on future repairs of covered equipment.
- ❖ **Transferable.** If you sell your home, the plan transfers to the new owners. Use this to make your home more marketable.
- ❖ **Avoid shipping fees** on special order parts.
- ❖ **Get One (1) Year Warranty** on parts/labor associated with repairs to covered equipment.
- ❖ **Keep new systems operating at peak efficiency.**
- ❖ **Save \$\$\$ on repairs.** With Base and Preferred plans, save 10% on repairs to covered systems. Premier plans provide FREE parts and labor for repairs on covered components.
- ❖ **New replacement system discounts.** Save up to 10% off your purchase of a new heating/cooling system.

Enroll Now! It's easy to sign up online: <http://hbmccclure.com/gold-shield-maintenance-agreement-programs/> or call 717-232-4328 for assistance.

5 Ways to Prevent Fires in Your Home This Winter

Heating equipment fires are a leading cause of home fires in the winter. Don't become a statistic. Follow these fire prevention tips:

- 1 The Three Foot Rule:** keep anything that can burn at least three feet from heating equipment. Children should stay three feet away from open fires and space heaters.
- 2 Test smoke alarms** and carbon monoxide detectors monthly.
- 3 Turn off portable heaters** when leaving a room, especially before going to bed.
- 4 Use a sturdy fireplace screen** to stop flying sparks, and let ashes cool before removing. Use a metal container and keep it at least 10 feet from your home.
- 5 Hire a qualified professional** to inspect your heating equipment, chimneys, and vents annually.



Before you call us...

7 items to check before calling for service

If you suspect your furnace is not working properly, check these items to determine if a service call is necessary.

- 1 Check thermostat.** Be sure the switch is set to the correct mode and desired setting. Some thermostats require batteries—check and replace as needed
- 2 Check the breakers.** Make sure that all switches and breakers are in the "on" position. (If fuses are blown there is a reason for it, call us.)
- 3 Check and/or clean air filter.**
- 4 Check the switch on the side of the furnace.**
- 5 Make sure the solid blower door is secured to the furnace**
- 6 Be patient.** Your furnace may have a time delay built in and it is preventing immediate return to operation.
- 7 If your system doesn't restart using the steps above, we suggest turning the system off at the breaker for 30 seconds** and turning it back on. This may allow the logic board to reset, but remember that many systems have built-in time delays and the system may take up to 5 minutes to come back on.



For complete heating and cooling service, call 717-232-4328

Water & Plumbing System Enhancements

Nothing is more important than your family's health and comfort. Water Treatment systems installed by HB McClure will help remove impurities such as excessive minerals, metals, bacteria and toxic substances from your daily water supply.

The products provided offer the latest in innovative design and continuous improvement for softening, aerating, purifying and neutralizing your water.

When you add a Water Softening Treatment system to your home you'll experience:

- Energy Savings
- Detergent savings and increase stain removal
- Reduce your carbon footprint
- Better tasting water

Visit our website to learn more about Water Treatment:
<http://hbmccclure.com/water-purification/>

You can also count on us for home plumbing services – repairing broken water and sewer lines, upgrading your fixtures or installing or repairing your water heater.

Nothing is more important than your family's health and comfort.

Contact us to request an appointment:
717-232-4328



Get a Comprehensive Evaluation of Your Home's Comfort, Indoor Air Quality and Efficiency.
Call 717-232-4328 today to schedule an appointment

Customer Comment

"Just wanted to extend our thanks to Gerald, who came out early this year and evaluated our antiquated water purification system, took a water sample and provided an excellent explanation to what type of system recommended to ensure a long term water quality.

On March 28, your team installed the system, explained the operating details, as well as both did an excellent professional installation job.

Our sincere thanks again as we have from the date of build been a satisfied HB McClure customer. Enjoy and very impressed with our new system.

Thanks to the entire HB McClure Team!

– Frank G., Harrisburg, PA

See more customer comments at:
www.hbmccclure.com/all-testimonials/

Word Search Puzzle

Enjoy this word search with family and friends! Circle the letters individually of each word. Some letters appear in more than one word. When all the words have been found a bonus word (ten letters) is formed from the unused letters. Write the letters below, going left to right, top to bottom.

A	U	T	U	M	N	L	L	A	F	R	R
C	T	Y	G	R	E	N	E	F	E	E	E
A	U	Z	T	E	G	D	U	B	T	N	F
P	E	O	N	U	P	R	O	A	R	I	E
E	E	C	E	T	N	T	E	E	L	R	R
L	N	N	I	A	C	H	T	T	E	D	A
U	A	A	C	Ⓢ	I	T	E	T	A	I	F
D	P	E	Ⓢ	B	U	R	N	S	V	Y	R
E	O	Ⓢ	F	G	S	I	E	O	E	E	I
H	R	C	F	M	W	P	N	E	S	N	E
C	P	R	E	P	A	R	A	T	I	O	N
S	A	V	E	Y	L	H	T	N	O	M	D

Bonus Word: _ _ _ _ _

Autumn
Budget
Burns
Cap
Clean
Cozy
DIY
Efficient
Energy
Fall
Filters
Furnace
Gutter
Heater
Leaves
Money
Monthly
Nov.
October
Ⓢ
Preparation
Propane
Refer-a-friend
Save
Schedule
Sep.
Winter

It's not too early to fill up your propane tank. For reliable service and great rates, put your trust in HB McClure. We provide uninterrupted propane delivery to our customers, even during the coldest winters.

Call 717-232-4328 or visit:
<http://hbmccclure.com/propane-delivery-service/>
 to schedule a delivery today!

Propane is at its lowest price in 4 years!



Fill your tank early to save time, \$\$\$, and energy later.



*Get the protection of the Gold Shield
 the ultimate peace of mind coverage!*

Main Office Address:

600 South 17th Street, Harrisburg, PA 17104

Harrisburg 717-232-4328

Carlisle 717-243-9011

Hershey 717-534-2661

York 717-845-4328

www.hbmccclure.com

PA008485

In This Heating Issue 2015:

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Receive Up To

\$1700

In Rebates*
 on Qualifying Purchases of Lennox Equipment

HIC PA008485 Offer expires 11/27/2015. *On a qualifying system purchase. Lennox system rebate offers range from \$200 to \$1,700. Some restrictions apply. One offer available per qualifying purchase. See your local Lennox Dealer or www.lennox.com for details. **See dealer for details. © 2015 Lennox Industries Inc. Lennox Dealers include independently owned and operated businesses. A93537-2416708

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6 Month Deferred Interest Financing**

on Any Qualifying System Replacement

Offer valid for residential work within our delivery area. Prior sales and new construction projects excluded. Coupon must be presented at time of payment and may not be combined with other offers. Coupon expires 11/15/15.

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Home Comfort Assessment

\$199

FALL SPECIAL
 (Regularly \$275)

Identify areas to increase comfort, improve indoor air quality, reduce fuel consumption

- Home negative pressure test
- Thermal camera imaging
- Duct performance testing

Offer valid for residential work within our delivery area. Prior sales and new construction projects excluded, for single system homes less than 3,000 sq./ft. Coupon must be presented at time of payment and may not be combined with other offers. Coupon expires 11/15/15.

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Install a Water Conditioning System to Improve Water Quality and Efficiency

\$100 OFF

Water Conditioning System Installed 9/7/15-11/15/15

Offer valid for residential work within our delivery area. Prior sales and new construction projects excluded. Coupon must be presented at time of payment and may not be combined with other offers. Coupon expires 11/15/15.