

Gold Shield Comfort Agreements for all your Heating, Cooling, Plumbing, and Electrical Systems

Year-Round Peace of Mind from HB McClure

Delivering on our promises and exceeding customer expectations is not just a philosophy we've built our business on since 1914, it's our mission for the future as well. You can count on HB McClure's professionally trained employees to deliver dependable, quality service to each family we serve.

At HB McClure, our goal is to build lasting relationships with our valued customers. Our team of expert customer service representatives and certified technicians will listen to your needs, recommend the best solutions, and allow you to decide which is right for you. Your comfort is our comfort, and providing you and your family with a positive, rewarding experience is what we strive for. **We Recommend. You Decide.**™

When HVAC equipment fails, it generally happens when you least expect it. HB McClure offers Gold Shield Comfort Agreements to protect your investments, reduce costs, and keep your systems running at peak efficiency. HB McClure's Comfort Agreements renew annually and are affordable and comprehensive to provide year-round peace of mind.





Protect Your Investments, Reduce Your Costs

Comfort Agreement Benefits:

- Reduce energy consumption with scheduled maintenance. Proper adjustments and tune-ups can reduce operating costs up to 20%, and most manufacturers require routine service to maintain warranty coverage.
- Extend the life of your equipment and reduce the likelihood of emergency calls. Correct minor problems before they become major ones.
- Priority service. Receive preferential scheduling should a problem arise.
- Service Fees. Reduced service fees on future repairs of covered equipment.
- Inflation price protection. This year's agreement cost is guaranteed not to increase for 3 years from initial enrollment date with timely renewal.
- Parts/labor warranty. Receive a 1 year warranty on parts/ labor associated with repairs made to covered equipment.

- Clean coil guarantee. We guarantee optimal efficiency by keeping refrigeration coils cleaned, as needed, during the annual tune up. If coil cleanliness causes a problem throughout the year, we will clean it at no additional charge to you. *See coverage limitations at https://hbmcclure.com/ gold-shield-maintenance-agreement-programs.
- Transferrable. If you sell your home, the plan transfers to the new owners. Use this to make your home more marketable.
- Save money on repairs. With Base and Preferred plans, save 10% on repairs to covered systems.
 Premier plans provide FREE parts and labor for repairs on covered components.
- New replacement system discounts. Earn discounts for future system replacements.
- Convenient hassle free monthly auto or yearly payment plans available!

Call 717-232-4328 or visit www.hbmcclure.com for prices.



| Heating/Cooling System Comfort Agreements | | | |
|---|--|---|-------------------------|
| BENEFITS | BASE | PREFERRED | PREMIER |
| | HB | HB | HB |
| | Recommended for heating only or cooling only systems | Ideal for combination heating/cooling systems | Parts/labor protection |
| Yearly precision tune-up | ✓ | | ✓ |
| Two semi-annual precision tune-ups | | ✓ | Upgrade available |
| Year-round peace of mind | ✓ | V | ✓ |
| Extends equipment life | ✓ | ✓ | ✓ |
| Priority status | ✓ | V | ✓ |
| Service fees | Reduced | Reduced | FREE |
| Inflation protection | ✓ | V | ✓ |
| One year parts/labor warranty* | V | ✓ | ✓ |
| Transferrable | V | V | ✓ |
| Maintains peak efficiency and comfort | V | ✓ | ✓ |
| New replacement system discounts | Discount equal to agreement cost | Discount equal to agreement cost | 10% New system discount |
| Parts/labor protection* | 10% Discount | 10% Discount | FREE |
| Monthly/yearly auto credit card payments | V | V | V |
| Coil cleaning | ✓ | V | V |

All Heating/Cooling System Comfort Agreement tune-up visits include:

- safety test of all controls
- verification of thermostat operation

*On repairs made to covered equipment.

- monitor starting capabilities
- measure amp/volts on motors
- inspect evaporator coil (if accessible), clean as needed
- inspect condenser coil (if accessible), clean as needed
- inspect blower assembly (if accessible)
- lubricate moving parts (as needed)
- inspect electrical connections

- test condensate drain line
- clean gas burner assembly (as needed)
- clean condensate pan (as needed)
- clean/replace 1" air filter
- measure temp rise in heating and cooling
- check ductwork integrity
- check for signs of corrosion
- check draft of flue/chimney
- visual check for refrigerant leaks

test refrigerant system

Premier Coverage includes one annual tune-up, requires system tune-up visit, and approval prior to initial enrollment.

- replace fuel filter/pump strainer/nozzle
- clean/check electrodes and nozzle assembly
- inspect combustion chamber
- vacuum interior of equipment and flue pipe
- adjust system for proper efficiency
- perform combustion test to check results
- *not all points of tune up applicable on all systems

Plumbing Inspections

Avoid plumbing emergencies and wasted water with a plumbing inspection from HB McClure. Receive 10% off all plumbing repairs when you have an inspection conducted while under agreement.

- · Test a water sample for hardness, iron, and pH.
- · Check and measure the incoming water pressure.
- Visual inspection of all exposed piping and fixtures.
- · Inspect for leaks and corrosion.
- Inspect all toilets, sinks, and faucets.

Visual inspection of all pressure relief tanks, washing machine hoses, and valves.

Ensure drain and supply plumbing is working properly.

Visual inspection of electric or gas water heater.

Electrical Inspections

Avoid potential dangers with an electrical inspection from HB McClure. Receive 10% off all electrical repairs when you have an inspection conducted while under agreement.

- · Inspect the main panel.
- · Visual inspection of receptacles and switches.
- Inspect exposed wiring in the basement or near the panel box. (Does not include the attic or under insulation.)
- · Inspect entry of the main wire into the home.
- Visual inspection of meter base.



- · Inspect GFCI circuits.
- Visual inspection of permanent fixtures including exhaust fans, ceiling fans and lamp posts.
- · Test smoke alarms.
- · Inspect for proper grounding and bonding.
- Ensure electrical system is code compliant.

In the event of cancellation, no refund will be made for any unused portion of this agreement.